EASTMAN

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SunTek® WINDOW FILMS

AUTOMOTIVE FILM

LIMITED WARRANTY

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Thank you for purchasing SunTek® Automotive Window Film

What is Covered and How Long Coverage Lasts. The Manufacturer warrants professionally sold and installed SunTek® brand Automotive Window Film (the "Product") against defects in manufacturing or materials set forth below and for the time periods set forth below. This window film limited warranty ("Warranty") is valid only if the Product application was professionally installed in the United States or Canada in accordance with Manufacturer's application procedures and applicable law.

☐ **Evolve Series, CIR™ Series, CXP™ Series or Carbon Series** (Lifetime Limited Warranty)
These Products are warranted by the Manufacturer against change in color, peeling, cracking, adhesive failure, and delamination.

☐ **InfinityOP™ Series** (Lifetime Limited Warranty)
These Products are warranted by the Manufacturer against change in color, peeling, cracking, adhesive failure, demetalization, and delamination.

☐ **High Performance Series** (Lifetime Limited Warranty)
These Products are warranted by the Manufacturer against peeling, cracking, adhesive failure, demetallization, and delamination.

☐ **Standard Pro Series** (Lifetime Limited Warranty)
These Products are warranted by the Manufacturer against peeling, cracking, adhesive failure and delamination.

☐ **Standard Series** (3-Year Limited Warranty)
These Products are warranted by the Manufacturer against peeling, cracking, adhesive failure and delamination, for a period of three (3) years after installation.

☐ **CoolSight™ Series** (Lifetime Limited Warranty)
These Products are warranted by the Manufacturer against change in color, peeling, cracking, adhesive failure and delamination.

Who is Covered. This Warranty is offered only to the owner of the vehicle at the time of the Product's installation, and is not transferable.

What The Manufacturer Will Do. If the Product does not conform to the Warranty described above and subject to Manufacturer's approval of a warranty claim, the Manufacturer will appoint an installer to remove the original Product and provide and apply replacement SunTek® Automotive Film and will cover reasonable labor charges for the removal of the original Product and application of replacement Product. The obligation of the Manufacturer under this Warranty is limited solely to removal and replacement of any Product not conforming to the Warranty. In the event SunTek® Standard Series Automotive Film is replaced under this Warranty, the remaining Warranty coverage is limited to up to three (years) from the original installation.

How to Make a Claim. To submit a warranty claim, you must SUBMIT THIS ORIGINAL WARRANTY CARD AND ORIGINAL RECEIPT (or other proof of purchase acceptable to the Manufacturer) for the Product, VALID IDENTIFICATION AND PROOF OF OWNERSHIP (i.e., vehicle registration or title) along with a detailed description of the defect, to the SunTek® dealer/installer from whom the Product was purchased. If the SunTek® dealer / installer from whom the Product was purchased cannot perform the warranty work, please contact the warranty department at warranty@eastman.com for assistance. All warranty claims must be approved by the Manufacturer prior to commencement of any warranty service.

Window Film Care. To maintain the life and looks of your SunTek® Automotive Film and to ensure your Warranty coverage, certain care and maintenance are to be followed. Do not roll down the windows for five (5) days and until the Product has properly adhered to the glass. Do not wash the Products for thirty (30) days after installation. Do not use abrasive cleaners or coarse cloths. Use a mild soap and a clean, soft cloth or synthetic sponge.

Warranty Limitation. THE EXPRESS WARRANTIES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. THE MANUFACTURER HEREBY DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Liability. IN NO EVENT SHALL THE MANUFACTURER OR ANY INSTALLER BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF OR RELATED TO (1) THE USE OF OR INABILITY TO USE THE PRODUCT, (2) THE BREACH OF ANY WARRANTY, (3) ANY ACT OR FAILURE TO ACT RELATING TO THIS WARRANTY, OR OTHERWISE, INCLUDING WITHOUT LIMITATION DAMAGES FOR LOSS OF USE, LOST PROFITS, INTERRUPTION OF BUSINESS, OR ANY OTHER MONETARY OR OTHER LOSS, REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY, OR OTHERWISE, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF OR IS OTHERWISE AWARE OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How State/Provincial Law Applies. This Warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.

Exclusions and Miscellaneous Terms and Conditions. (1) This Warranty does not cover or apply to losses, costs, damages or defects arising from or caused by improper Product application, improper Product care, cleaning or abuse, misuse (including use not complying with applicable law), non-automotive applications, natural causes, accident, ordinary wear, damage caused by road debris, the physical impact of rocks, abrasion or scratching or any other acts, occurrences or defects, faults or damages not related to defects in materials or manufacture of the Product. Except as otherwise provided by applicable law, illegal application or use of the Product will render all warranties, whether express or implied, null and void and of no effect and the Manufacturer shall have no liability therefor. (2) This Warranty does not cover or apply to automotive sunroof / moonroof systems of any shape, size or style whether original equipment, factory option or aftermarket installation. (3) This Warranty does not cover or apply to, and the Products should not be applied to or on, Recreational Vehicles, Nautical / Marine Transport, Rail Transport, Buses, Poly(methyl methacrylate) (PMMA) also known as acrylic / acrylic glass, Polycarbonate (PC) also known as plastic and interior glass surfaces with any type of coating applied. (4) The SunTek® dealer/installer is an independent contractor and the Manufacturer is not responsible for improper installation or representations made by the dealer/installer. No contractor, including the SunTek® dealer/installer, has any authority or power to modify or extend this Warranty. The benefits under this Warranty shall be the sole and exclusive remedy against the Manufacturer for any loss arising out of the sale, application, and/or use of the Product. (5) If any provision of this Warranty is unenforceable or ineffective, the rest of this Warranty shall remain in effect and be construed as if such provision had not been contained in this Warranty. (6) This Warranty shall be governed by Virginia law, excluding its laws relating to choice of law. Regardless of what venue would otherwise be permissive or required, the Manufacturer and the customer stipulate that all actions arising under or related to this Warranty shall be brought in the federal or state courts located in the City of Martinsville, Virginia. The Manufacturer and the customer agree that such forum is mutually convenient and bears a reasonable relationship to this Warranty, and waive objection to any venue laid therein.

YOU MUST COMPLETELY FILL OUT AND RETAIN THIS WARRANTY CARD AND PRESENT IT, TOGETHER WITH PROOF OF PURCHASE, TO VALIDATE YOUR WARRANTY.

Dealer Information

Name	Telephone	
Address	City/State/Province	Zip/Postal Code

Vehicle

Year	Make	Model	VIN

Install Date: Month / Day / Year

Dealer Signature

Install Price

Front Sides Film Type* _____ Roll No. _____

Rear Sides Film Type* _____ Roll No. _____

Rear Window Film Type* _____ Roll No. _____

Additional Glass Film Type* _____ Roll No. _____

*Please indicate Evolve Series, CIR™ Series, CXP™ Series, Carbon Series, InfinityOP™ Series, High Performance Series, Standard Pro Series, Standard Series or CoolSight™ Series.

Customer Information

Name	Home Phone	Work Phone
Address	City/State/Province	Zip/Postal Code

Customer Signature